

West Midlands Care Association Escorting Policy for Care Homes

Care Home Name

It is the policy of the home not to send an escort with any service user to hospital. Whenever possible we will endeavour to arrange a family member to attend the hospital or meet the Ambulance there.

We will supply a list of current medication, medical history (where available) current symptoms and contact details of next of kin or responsible person.

If we do escort then once the person is booked in at the hospital our staff will be asked to return to the home immediately. If there is a special arrangement for the Homes to escort a Service User agreed by the family, it is for the sole purpose of emotional support and the Carer should not be asked to wait in reception or provide care duties in the hospital.

We are not contractually required or funded for one to one escorts and have a duty of care and a responsibility to the rest of the service users **within** the home.

Should you wish clarification of this please contact Debbie Le Quesne (Chief Officer) at:

West Midlands Care Association

Globe House

Park Lane

Halesowen

B63 2RA

01384 637116

Fax: 01384 637081

enquiries@wmcha.co.uk

Ensure all staff are aware of the Policy especially Night Staff